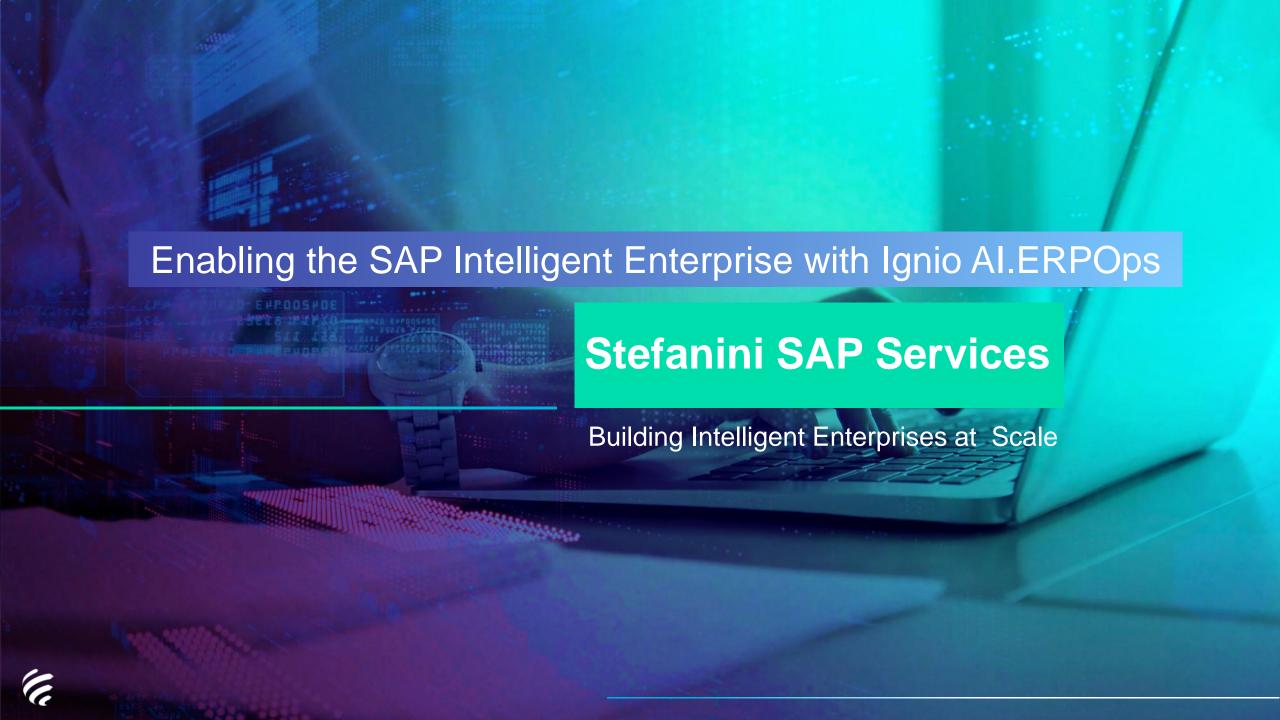


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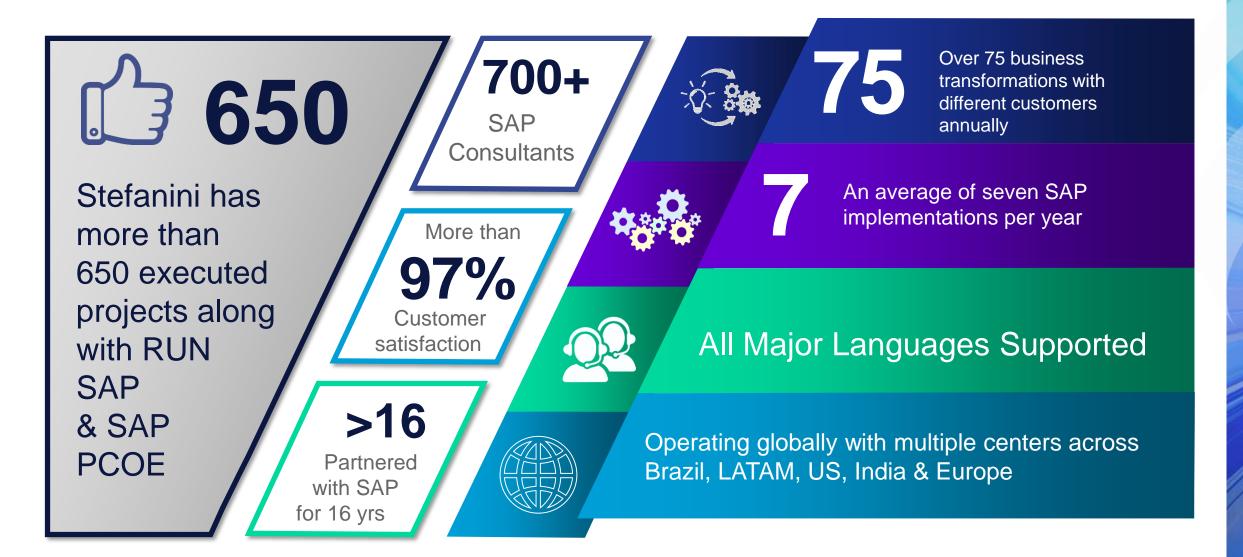
Enabling the SAP Intelligent Enterprise with Ignio AI.ERPOps

Presentation for





SAP PRACTICE IN NUMBERS





DIGITALLY TRANSFORM YOUR SAP

- Intelligent HR assistant
- Proactive Business Monitoring
- System Sanity Checks
- Automated translation **Support Services**
- Centralized Knowledge Hub
- Intelligent Workflow Inbox









Enterprise Digital Assistant (AI) (Powered by WOOPI)



- RPA Business Process Automation
- Smart RPA ROI calculator
- Robotic Operation Control (AMS)
- Automation partner Roadmap, Continuous Improvement & Assessment



- Smart S/4HANA Knowledge Repository
- Smart S/4HANA Impact Assessment (SHIA)





S/4HANA Compatibility Assessment



- Upcoming RISE with SAP Partnership
- SAP BTP Customized Solutions
- Custom Code Analyzer
- SAP Readiness Check Analyzer
- SAP Cloud ALML Upskilling
- SAP S/4 HANA Cloud Migration
- Business Process Intelligence Discovery & Recommendations
- Effective SAP Business Network Setup



SMART SAP S/4 HANA TRANSFORMATION

Deliver

- S/4 HANA Delivery Experts for quick adoption & time to value with SAP RISE
- Capabilities to drive continuous innovation
 & optimiization



Deployment

 BASIS Experts for strategized deployment All S/4 HANA deployment capabilities from cloud to on-premise

Smart SAP S/4 HANA Transformation

Stefanini Specialized Expertise

- · Stefanini Agile Practice on SAP with Focused Build
- COE with S/4 HANA Delivery Managers
- Dedicated S/4 HANA Innovation Experts
- Custom Migration Tools & Toolkits
- Continuous Development and Improvement

Alignment

- Capabilities to structure your S/4 HANA business model
- Experience conducting S/4 HANA Move Workshops
- Aligning your IT & Business Startegy

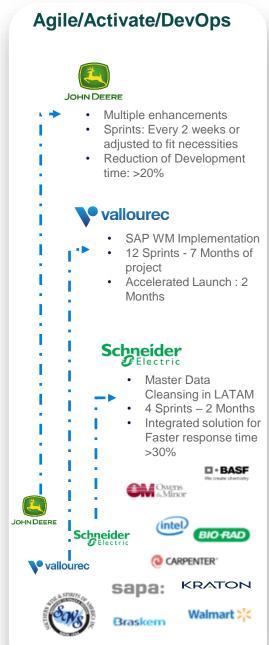
Intelligent Transformation

- Infrasctructue experts based on your current business model – Cloud, Private Cloud, On-Premise
- · Data Governance:
 - Data Integration
 - Data Harmonization
 - Data Process Orchestration
 - Data Quality Assurance
 - Data Intelligence and Analytics
- COE Create transformation roadmap based on your key initiatives & outcomes
- Technical Experts Tools determination & customization for S/4 HANA Conversion

Identification

- Experience discovering complex processes for your SAP S/4 HANA Transformation
- SAP Readiness Check Result Analysis Expertise
- S/4 HANA best value feature identification
- S/4 HANA Fit-Gap Analysis Excellence





Smart Alternative



- One-stop vendor for all needs
- Incident catch and dispatch for Basis, Security and Third Party Applications
 - Strengthen AMS team to be able to cope with the global demand as per the ITSM guideline

NewMarket

- Template strategy for process harmonization and Global Processes Managing SAP systems in a validated environment
- SAP Modules support MM, SD, LE, PP, QM, FI, CO
- Master Data Building and Global Process Set Up

ADVANSIX

- UI Transformation with Fiori
- · Hana Migration to Cloud
- 30+ Enhancement developments
- 10+ mini projects support















NewMarket







Cloud & S/4 HANA Implementations and SAP AMS

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- S/4HANA including Finance, O2C, P2R, MFG, GRC, Security and CPI
- Reduction of operational risks
- Reduction of processes and manual adiustments
- SOX Compliance
- Support Integration with third party tools like Card connect and Vistex

&uisa

- Full S/4HANA implemention and Rollout to 4 group companies
 - On-site & remote mixed implementation
 - Factory model
 - · Template Management

Guidoni

- S/4HANA Full Suite Roll Out and Support
- Increased efficiency and control of GUIDONI processes
 - Improvement in data quality
 - Reduction of operational risks
 - Reduction of processes and manual adjustments













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Swagelok







Digital Offerings - RPA, Data **Analytic, Transformations**



- Committed savings of about 10% year on year for all packages combined
- The solution included common enterprise automation platform Sophie, L1.5 support and Enterprise Monitoring

A.STUCKI

- Fastrack invoice posting using unstructured data via SAP RPA & Al Document Services
- · Faster, more flexible response to changing business needs

FAREVA

- Elevated customer satisfaction via improved service and reduced response time
- Reduced costs by leveraging automations (RPA), intelligence (AI), self-service (NLP) & predictive analytics (ML)







A.STUCKI

Dow

FAREVA







CUSTOMER CHALLENGES

The need:

Smooth supply chain
 operations with zero IDoc
 errors and fluent data
 communications that ensures
 on time deliveries and business
 continuity

01

The reality:

- Business data flow blockages between applications
 Causes issues in orders, invoices, billing, shipments
 and so on
- It is difficult to resolve IDoc errors in time that may lead to business disruptions
- Huge volume on IDocs that makes it difficult to monitor, track and resolve issues manually
- Delays in prioritizing and resolving IDOC errors that leads to reporting issues

02





OUR SOLUTION

IDoc Management for SAP

Intelligent automation solution that monitor IDocs, identifies errors, prioritizes them based on financial impact and resolves issues.

Intuitive Executive dashboard that provides birds eye view of IDocs for the entire SAP landscape.

This solution is certified by SAP for its integrations with SAP ECC and S/4 HANA



OUR OFFERING

Takes autonomous corrective action on the identified issues or recommends a fix



Identifies IDoc errors and prioritizes them based on financial impact





Unified view of IDocs across the enterprise in various graphs

Monitor IDocs as scheduled without human touch





Right Notifications to right stakeholders





SOLUTION OFFERING

01 02 03 04 05

Monitor IDocs

Prioritize IDoc errors

Fix IDoc errors Autonomously

Executive Dashboard and detailed reports

Notifications

- Checks system interface health for past x minutes/hours based on frequency
- Identify failed IDocs and report them
- Notify the user with Critical IDocs that need immediate action
- Prioritize the IDoc errors based on its financial impact.
- Reprocess stuck IDocs autonomously
- Self heal IDoc errors in certain cases as applicable
- Recommend actions wherever possible
- Assign to manual queue if ignio cannot resolve or recommend.

- An intuitive dashboard that gives a view of IDocs along with issues of the entire SAP landscape
- Insightful summary reports with interactive UI for:
 - Status wise summary
 - Error code wise summary
 - Business process wise summary
 - Recurrence wise summary
 - Partner wise summary
- Detailed reports available for each summary graphs

 Sends notifications as Emails or as messages on ignio mobile app





HOW IT WORKS





PRODUCT DEFINITION





SAP® Certified
Integration with SAP Applications

an AI based insight driven product for autonomous SAP operations

Automation product for SAP Technical and Functional domains. It improves business outcomes by detecting anomalies, providing analysis with recommendations and taking actions.

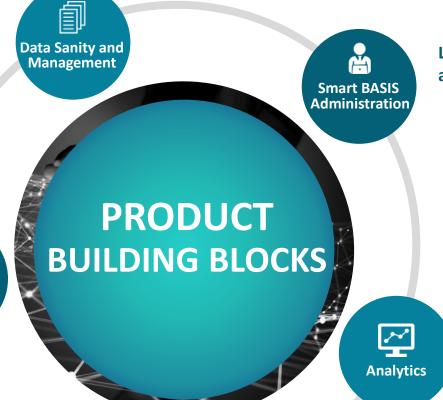


Automating master, configuration and transactional data service requests

- Managing master and configuration data
- Backend integrations of SRs with CHaRM

Enabling secure SAP operations

- User Management
- Comprehensive compliance dashboard



Leveraging intelligent automation to make BASIS administration work accurate, error free and quick

- SAP System Health Checks
- Web UI Health Checks
- ABAP Dump Analysis

Using artificial Intelligence and analytics to get right insights from solution manager data

- Alert Management
- Data Analytics on Solution Manager KPIs

Optimizing SAP supply chain operations and easy integrations

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Security and

Compliance

- IDOC Management
- Functional Health Checks



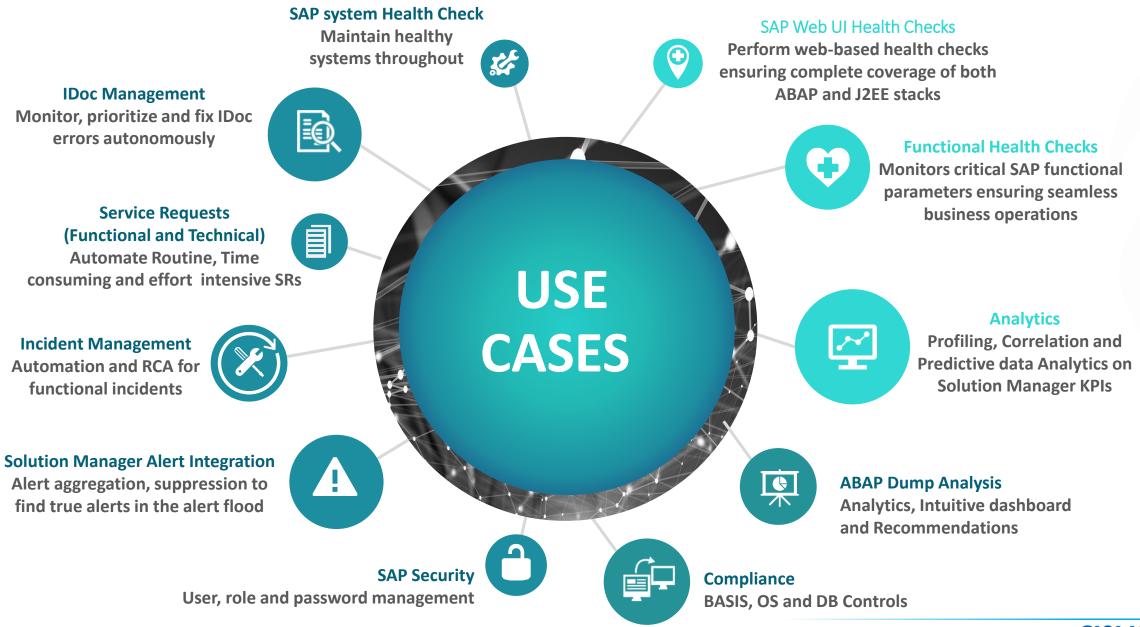
Learn Context Manage Alerts

Handle Incidents

Perform Actions

Optimize Proactively











Improved Business Outcomes and Resiliency

- Reduced outages and downtimes
- Reduced MTTR (Mean Time to Resolve)
- Secure and compliant SAP operations





Intelligent and Agile Enterprise

- Reduced manual intervention, efforts and errors
- Reduced dependency on SAP experts
- Improved work quality and productivity



Enhanced Customer Experience

- Improved availability
- Fast and autonomous issue resolution
- Optimized and smooth SAP operations







THANK YOU

