



stefanini
GROUP

digitate

Enabling the SAP Intelligent Enterprise with Ignio AI.ERPOps

Presentation for

ASUG

Americas' SAP Users' Group

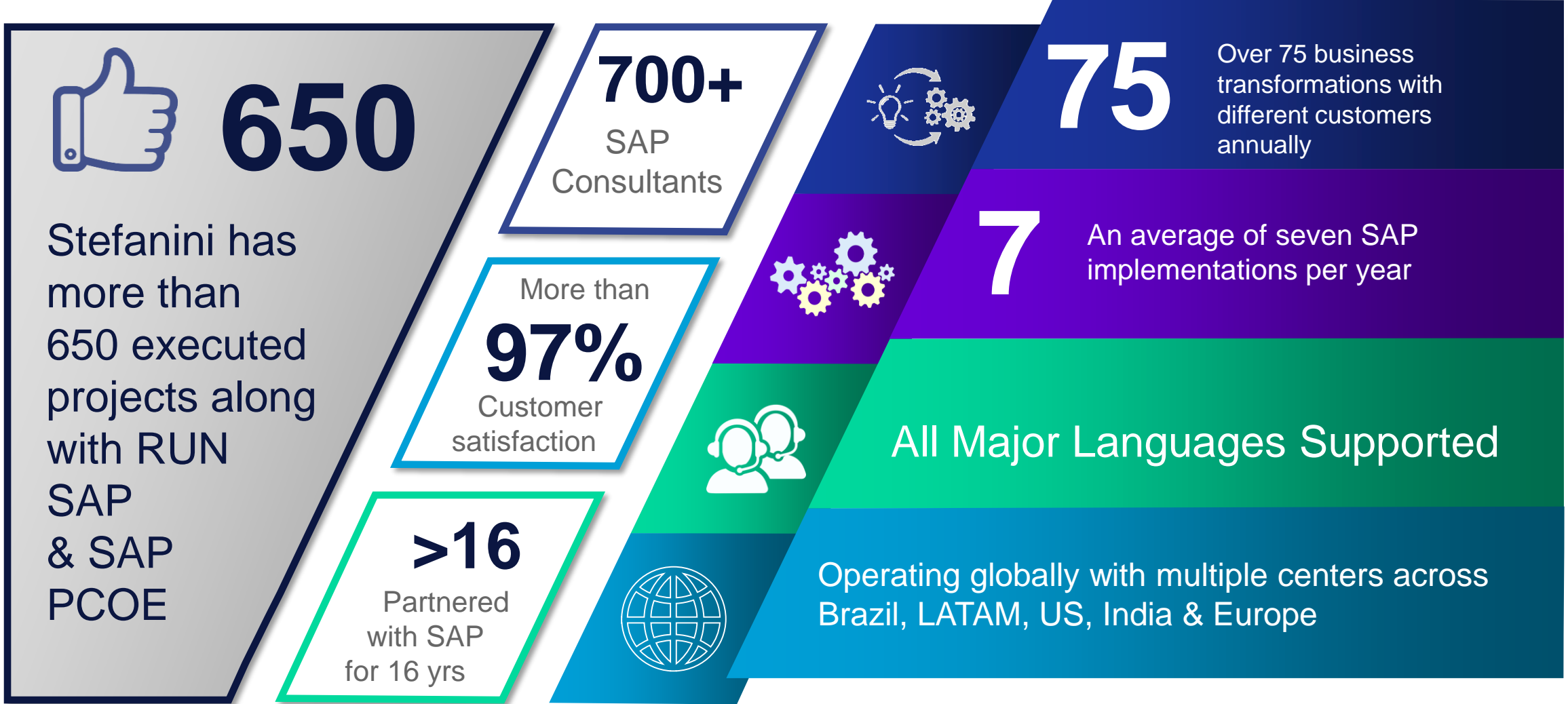
Enabling the SAP Intelligent Enterprise with Ignio AI.ERPOps

Stefanini SAP Services

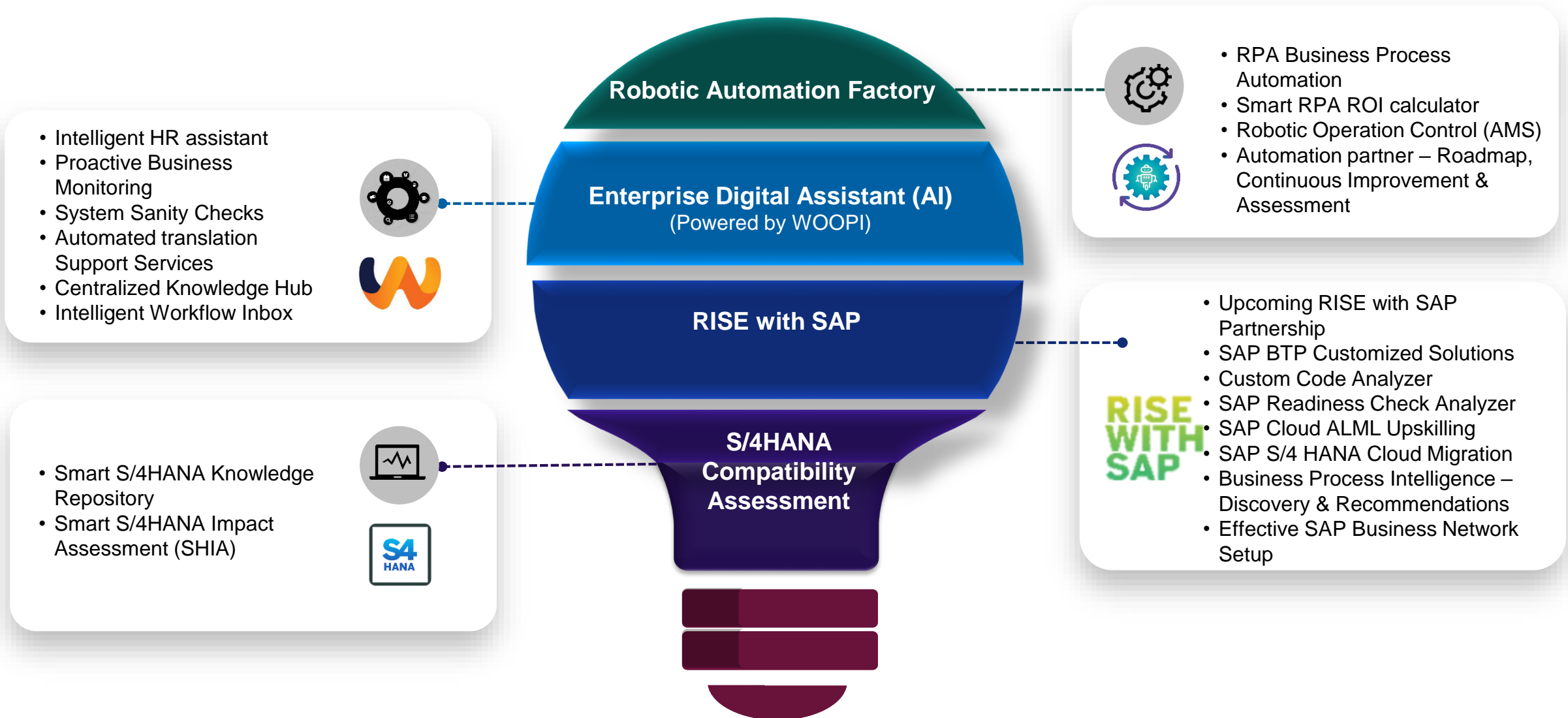
Building Intelligent Enterprises at Scale



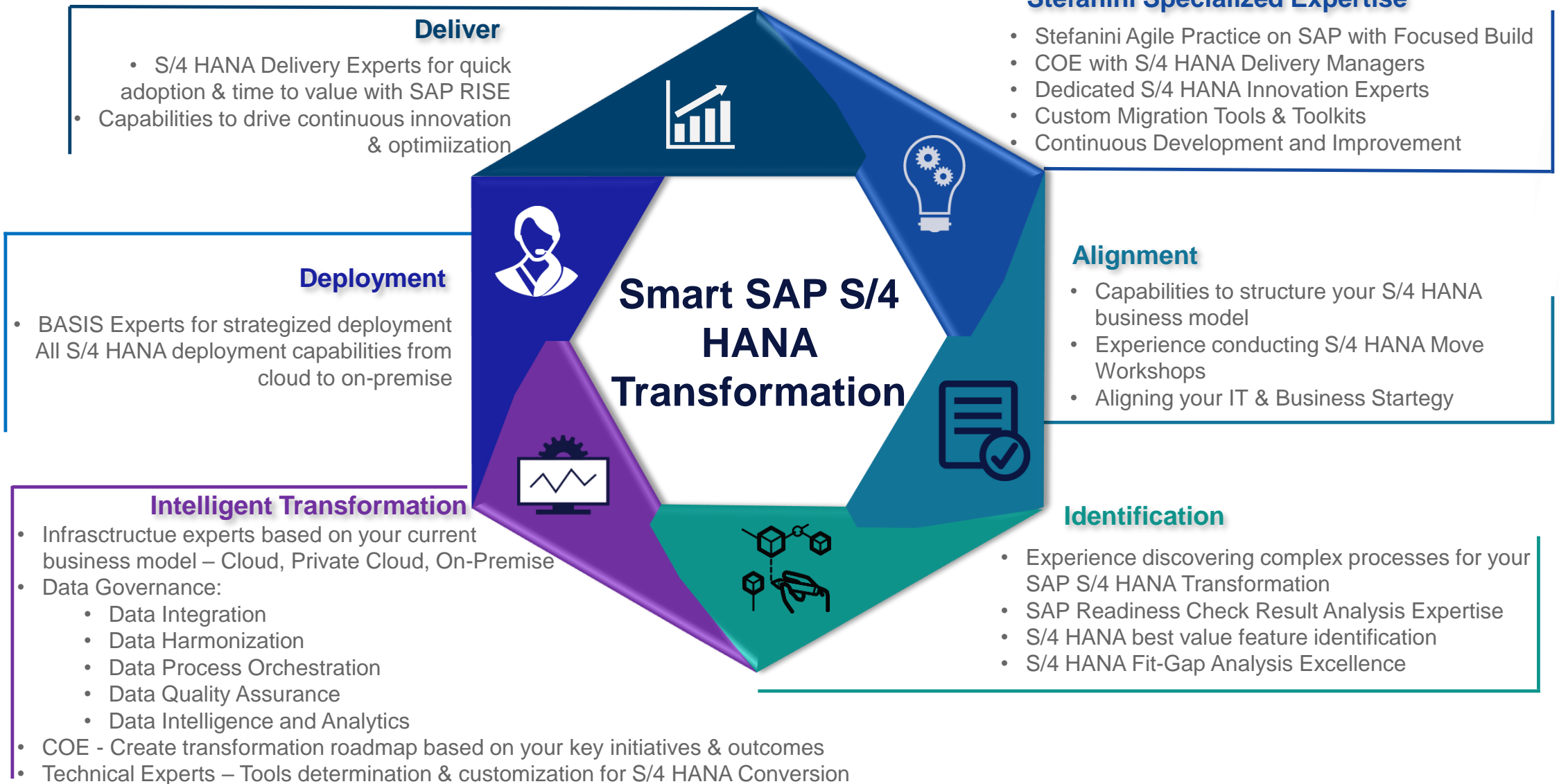
SAP PRACTICE IN NUMBERS



DIGITALLY TRANSFORM YOUR SAP



SMART SAP S/4 HANA TRANSFORMATION



Agile/Activate/DevOps



JOHN DEERE

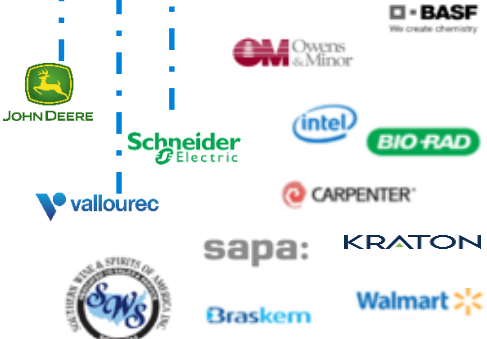
- Multiple enhancements
- Sprints: Every 2 weeks or adjusted to fit necessities
- Reduction of Development time: >20%



- SAP WM Implementation
- 12 Sprints - 7 Months of project
- Accelerated Launch : 2 Months



- Master Data Cleansing in LATAM
- 4 Sprints – 2 Months
- Integrated solution for Faster response time >30%



Smart Alternative



thyssenkrupp

- One-stop vendor for all needs
- Incident catch and dispatch for Basis, Security and Third Party Applications
- Strengthen AMS team to be able to cope with the global demand as per the ITSM guideline



- Template strategy for process harmonization and Global Processes Managing SAP systems in a validated environment
- SAP Modules support MM, SD, LE, PP, QM, FI, CO
- Master Data Building and Global Process Set Up



- UI Transformation with Fiori
- Hana Migration to Cloud
- 30+ Enhancement developments
- 10+ mini projects support



Cloud & S/4 HANA Implementations and SAP AMS



- S/4HANA including Finance, O2C, P2R, MFG, GRC, Security and CPI
- Reduction of operational risks
- Reduction of processes and manual adjustments
- SOX Compliance
- Support Integration with third party tools like Card connect and Vistex



- Full S/4HANA implementation and Rollout to 4 group companies
- On-site & remote mixed implementation
- Factory model
- Template Management



- S/4HANA Full Suite Roll Out and Support
- Increased efficiency and control of GUIDONI processes
- Improvement in data quality
- Reduction of operational risks
- Reduction of processes and manual adjustments



Digital Offerings – RPA, Data Analytic, Transformations



- Committed savings of about 10% year on year for all packages combined
- The solution included common enterprise automation platform Sophie, L1.5 support and Enterprise Monitoring



- Fastrack invoice posting using unstructured data via SAP RPA & AI Document Services
- Faster, more flexible response to changing business needs



- Elevated customer satisfaction via improved service and reduced response time
- Reduced costs by leveraging automations (RPA), intelligence (AI), self-service (NLP) & predictive analytics (ML)





Ignio AI.ERPOps

Intelligent Automation in SAP
with IDoc Management



CUSTOMER CHALLENGES

The need:

- Smooth supply chain operations with zero IDoc errors and fluent data communications that ensures on time deliveries and business continuity

01

The reality :

- Business data flow blockages between applications Causes issues in orders, invoices, billing, shipments and so on
- It is difficult to resolve IDoc errors in time that may lead to business disruptions
- Huge volume on IDocs that makes it difficult to monitor, track and resolve issues manually
- Delays in prioritizing and resolving IDOC errors that leads to reporting issues

02



OUR **SOLUTION**

IDoc Management for SAP

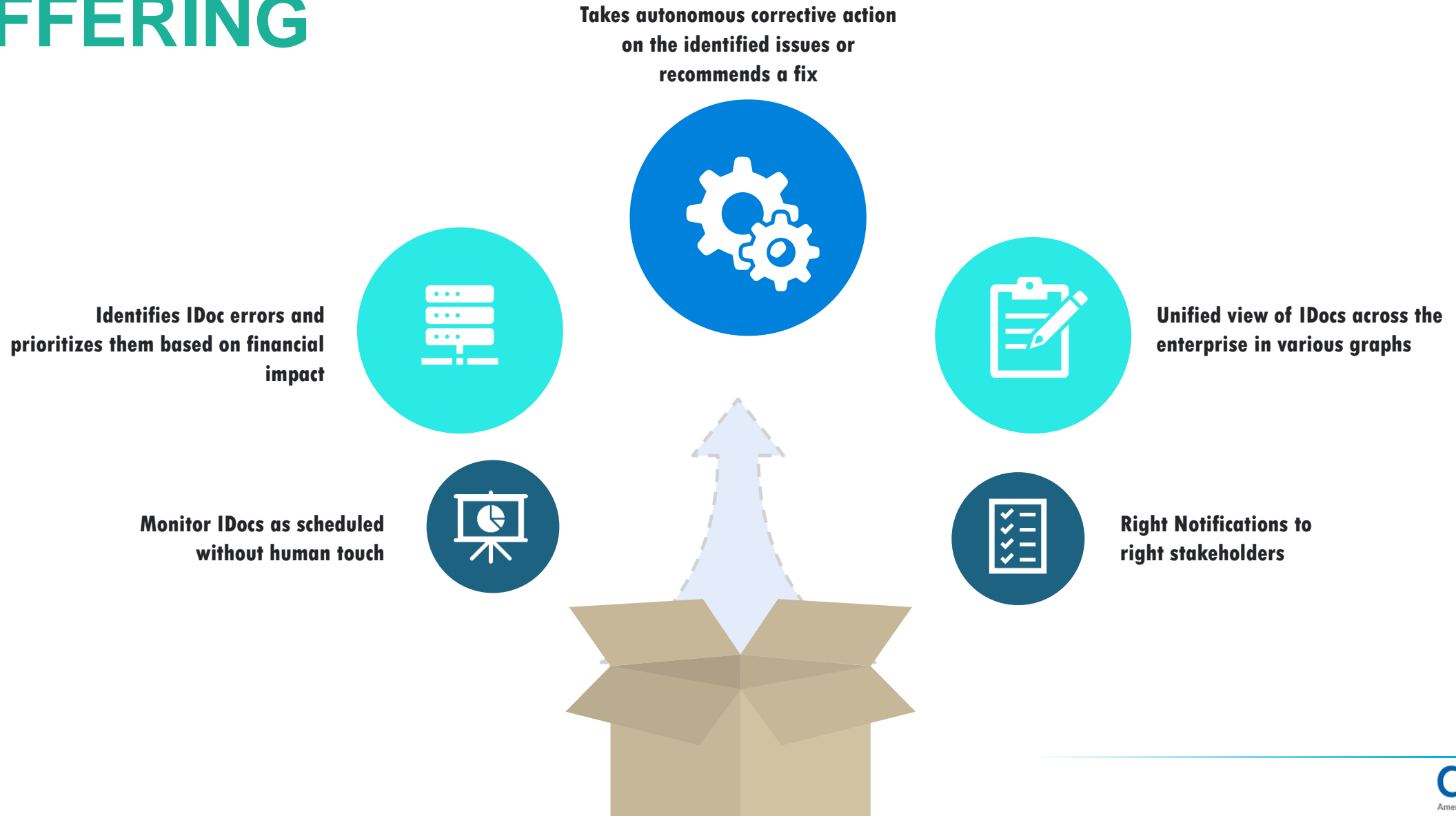
Intelligent automation solution that monitor IDocs, identifies errors, prioritizes them based on financial impact and resolves issues.

Intuitive Executive dashboard that provides birds eye view of IDocs for the entire SAP landscape.

This solution is certified by SAP for its integrations with SAP ECC and S/4 HANA



OUR OFFERING



SOLUTION OFFERING

01

Monitor IDocs

- Checks system interface health for past x minutes/hours based on frequency
- Identify failed IDocs and report them

02

Prioritize IDoc errors

- Notify the user with Critical IDocs that need immediate action
- Prioritize the IDoc errors based on its financial impact.

03

Fix IDoc errors Autonomously

- Reprocess stuck IDocs autonomously
- Self heal IDoc errors in certain cases as applicable
- Recommend actions wherever possible
- Assign to manual queue if ignio cannot resolve or recommend.

04

Executive Dashboard and detailed reports

- An intuitive dashboard that gives a view of IDocs along with issues of the entire SAP landscape
- Insightful summary reports with interactive UI for :
 - Status wise summary
 - Error code wise summary
 - Business process wise summary
 - Recurrence wise summary
 - Partner wise summary
- Detailed reports available for each summary graphs

05

Notifications

- Sends notifications as Emails or as messages on ignio mobile app

HOW IT WORKS



PRODUCT DEFINITION

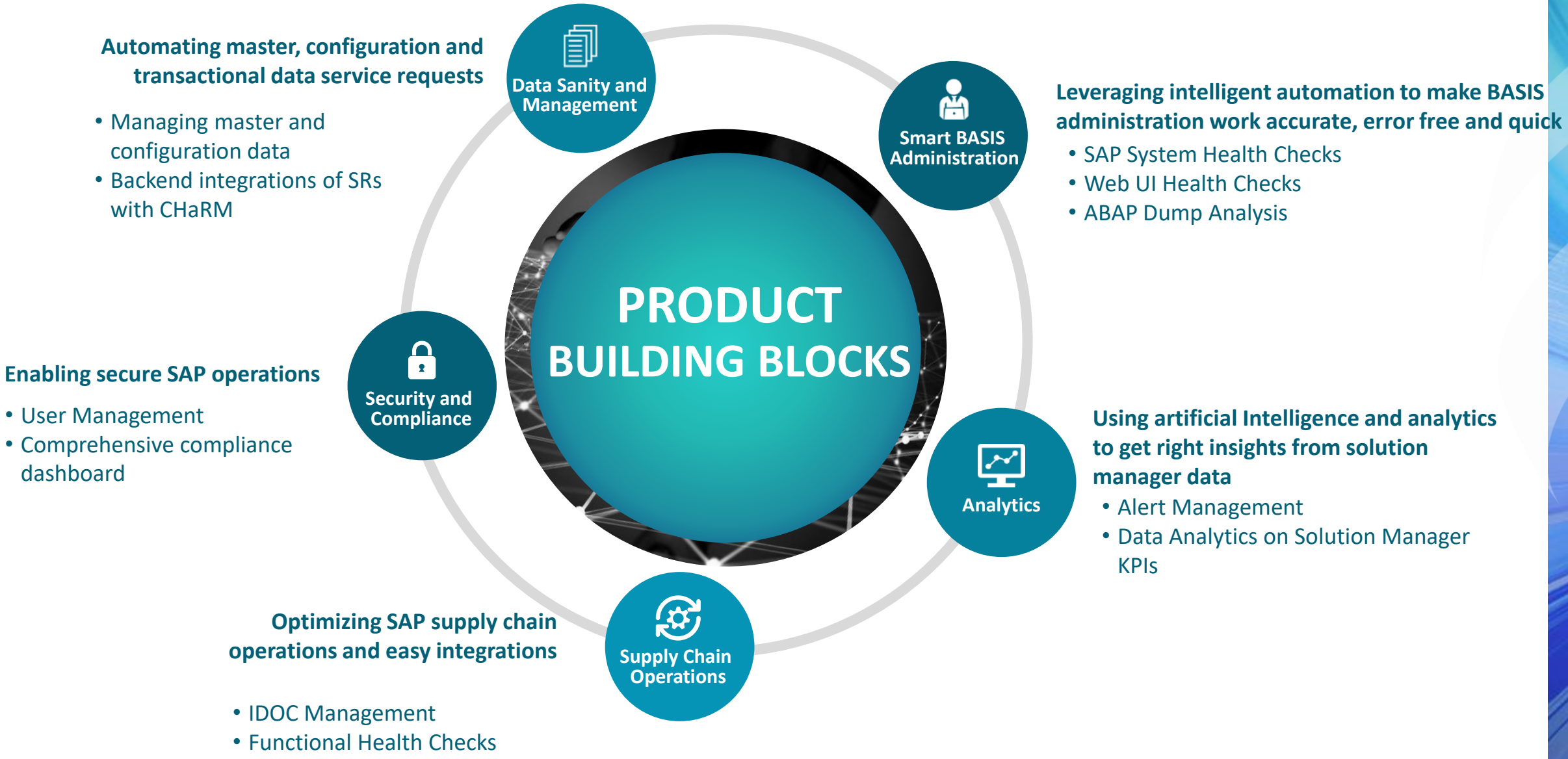
ignio
AI.ERPOps

SAP® Certified
Integration with SAP S/4HANA®

SAP® Certified
Integration with SAP Applications

*an AI based
insight driven product for
autonomous SAP operations*

Automation product for SAP Technical and Functional domains. It improves business outcomes by detecting anomalies, providing analysis with recommendations and taking actions.



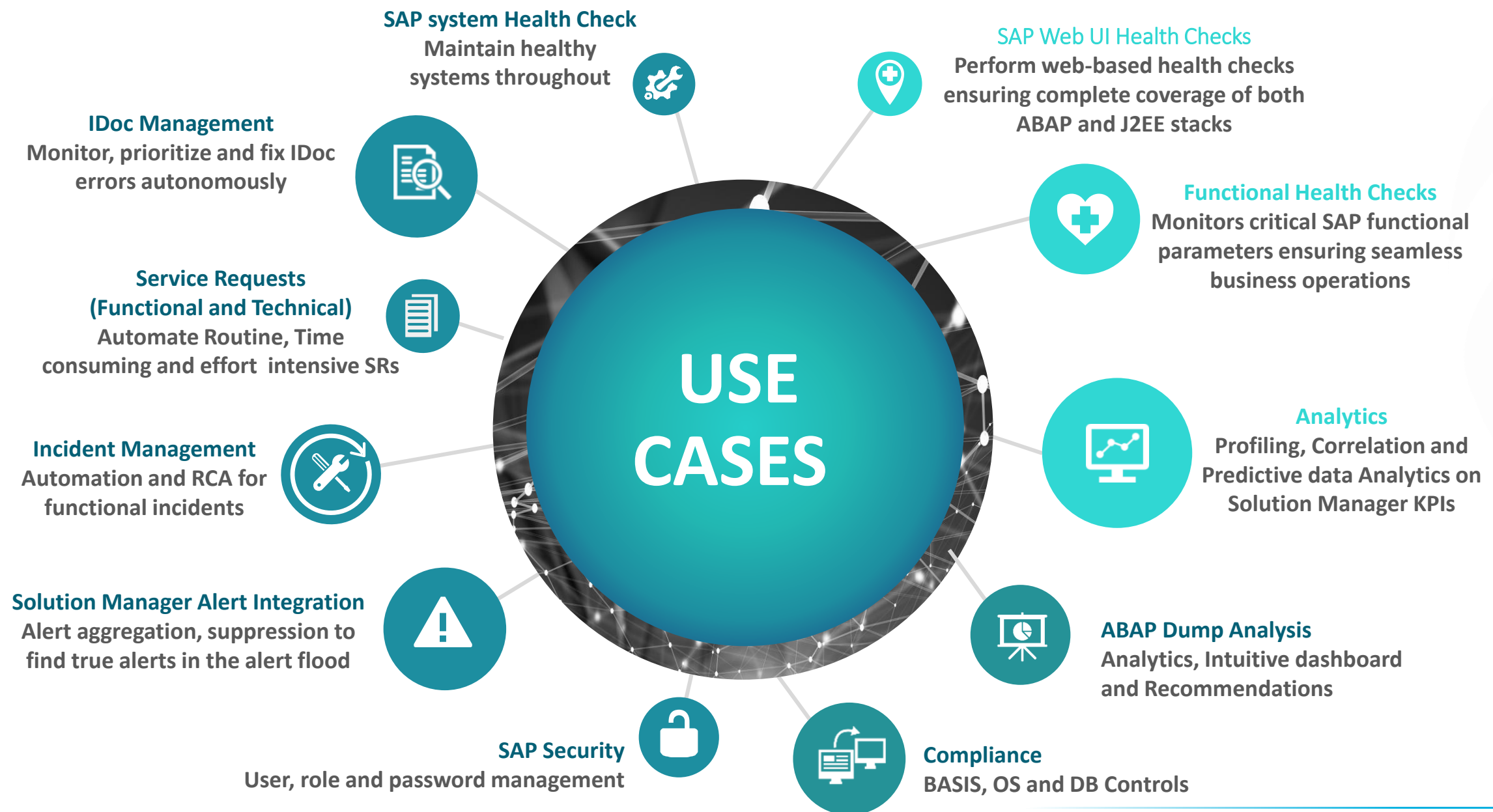
Learn Context

Manage Alerts

Handle Incidents

Perform Actions

Optimize Proactively



BUSINESS BENEFITS



Improved Business Outcomes and Resiliency

- Reduced outages and downtimes
- Reduced MTTR (Mean Time to Resolve)
- Secure and compliant SAP operations



Intelligent and Agile Enterprise

- Reduced manual intervention, efforts and errors
- Reduced dependency on SAP experts
- Improved work quality and productivity



Enhanced Customer Experience

- Improved availability
- Fast and autonomous issue resolution
- Optimized and smooth SAP operations



THANK YOU

